



CYOA YACHT CHARTERS CANCELLATION AND CREDIT CARD PROCESSING FEE POLICY

VERSION SEPT2020-V2

RESCHEDULING, REFUND AND CANCELLATION POLICY

I acknowledge that the COVID-19 virus and related pandemic is a worldwide event, that everyone is subject to infection, quarantine, travel disruption, random requirements by business and government for Covid-19 testing, requirements to carry COVID-19 test results, wear a face covering, and more.

I acknowledge that I have been advised, in writing, by CYOA to purchase Trip Cancellation and Interruption Insurance immediately following my placing a deposit on a charter. CYOA has informed me, in writing, that they do not sell this insurance nor do they receive any compensation or other financial benefit from my purchase of Trip Cancellation and Interruption Insurance.

I acknowledge that CYOA has no control over rules, regulations, requirements and or restrictions that may or may not be in effect now, or in the future, for any sailing. I acknowledge that the waters of the US VIRGIN ISLANDS are the only guaranteed sailing areas offered by CYOA YACHT CHARTERS.

By proceeding to create or access an account in the CYOA MYCYOA system and or view or accept a charter quote and by signing electronically below I accept all of these limitations and, without exception, release CYOA its' owners, agents and employees from any claims or liability related to all of the above limitations and unconditionally agree to the following policy concerning Rescheduling, Refunds and Cancellation.

CANCELLATION & REFUND

I acknowledge that if I cancel my charter, for any reason, the following applies:

- Cancellation must be made by email, to info@cyoacharters.com, or in writing and sent by first class mail to CYOA Yacht Charters, PO Box 1213, Rutherfordton NC 28139 for the cancellation request to be official.
- I acknowledge that if I cancel 91 or more days before the charter start date or the sleepaboard date (if applicable) I am eligible for a refund of monies paid less a \$300 administrative fee

PLUS 10% of any amount I paid with a credit card. Refunds are sent in the same form the payment was received.

- I acknowledge that if I cancel 90 or less days before the charter start date or the sleepaboard date (if applicable) I am not eligible for any refund.
- I acknowledge that if I make a reservation less than 90 days before the charter start date or the sleepaboard date (if applicable) that all monies paid are NON-REFUNDABLE.

RESCHEDULING

I accept the following COVID-19 Rescheduling Policy:

- If the borders of the US Virgin Islands are closed to leisure travel beginning 30 days and ending 10 days before the charter start date or the sleepaboard date (if applicable) CYOA will offer a onetime free rescheduling that is subject to the following:
- Rescheduling is subject to blackout, availability and at the published charter fee in effect for the new dates.
- New dates must conclude within one year from the ending date of the initial reservation.
- The rescheduling is not transferable to another person.